

Data privacy declaration

With this data protection declaration, we inform you about the extent of the processing of your personal data (hereinafter "data") in connection with the use of our web application "wayCloud-Platform" (hereinafter "web application") and the associated "wayCloud Platform Documentation" (hereinafter "documentation"). If both forms are affected, we refer to "websites."

1. Responsible for the data processing

Responsible for data processing in connection with the web application and documentation in accordance with the provisions of the General Data Protection Regulation (GDPR) is:

valantic Supply Chain Excellence GmbH

Birketweg 21 | 80639 Munich
E-mail: datenschutz@sce-valantic.com

2. Contact data for our data protection officer

valantic GmbH
Jamie Crookes
Ainmillerstraße 22
80801 Munich, Germany
E-mail: datenschutz@sce-valantic.com

3. Data processing

The particular data affected, processing purposes, legal bases, recipient, and if necessary, the transfers to third countries are listed in the following:

a) Log file when visiting the websites

We log your visit to the websites via which the web application and documentation can be accessed. Here, we process:

- Name(s) of our website(s) called up
- Date and time called up
- The quantity of data transmitted
- The browser type and version
- The operating system you are using
- The referrer URL (the website previously visited)
- Your IP address
- The querying provider.

The legal basis of the data processing is under **Art. 6 para. 1 f) GDPR** our preponderant legitimate interest in the continued provision and security of our website.

b) Hosting

To provide our websites, we use services from web hosting providers who process the data named above and all data in connection with the operation of this website (log file during website visit) on our behalf.

The legal basis of the data processing is under **Art. 6 para. 1 f) GDPR** our preponderant legitimate interest in the provision of our website.

c) Access and registration for the web application

In order to allow you access to the web application and to be able to authenticate you as an authorized user, we process your access data. The legal basis is the fulfillment of our contractual obligations in accordance with **Art. 6 I S.1 a) GDPR**.

For technical provision, we can use a processor, currently Microsoft Ireland Operations Ltd, One Microsoft Place, South County Business Park, Leopardstown, Dublin 18, D18 P521, Ireland. Your data will only be stored within the European Economic Area.

Only in the case of remote maintenance can Microsoft request remote access. We will check and approve this access on a case-by-case basis, if this is necessary for the execution of support services by Microsoft (e.g. for troubleshooting). In this case, such access may also be provided by Microsoft affiliates from outside the European Union. These can also be countries for which the EU Commission has not made an adequacy decision. We have concluded standard contractual clauses with Microsoft exclusively for this case of access from outside the European Union in the individual case we have approved. A copy of the contractual clauses is available on request. Please contact datenschutz@sce-valantic.com.

d) Troubleshooting the web application

The data about your use of the web application is used for troubleshooting, product improvement and optimization and security. For example, we can determine what actions a user performed before an error occurred and thus better track down the cause of the error. In addition, we use usage data to obtain statistics on which end devices the web application is used with and can optimize the user interface accordingly in future versions. Utilization data enables us to identify particularly conspicuous requests and thus better protect the web application against attacks.

The legal basis for processing is **Art. 6 para. 1 S.1 f) GDPR**. Our legitimate interests within the meaning of this provision are the provision of an error-free service tailored to user needs and the prevention or combating of abuse.

e) AI Features

The web application and the documentation include AI-powered features (search, assistance, data analysis, and workflows and agents configured by your organization) that carry out tasks on your instruction and within your permissions. In doing so, we process your inputs and the outputs generated, the data of your organization used for this purpose, your user ID and permissions, as well as log data relating to actions carried out on your behalf. The purposes are the provision of these features, the traceability of actions carried out, and the security of the web application. The legal basis is Art. 6(1)(f) GDPR (legitimate interest in providing the features agreed with your organization), or, where we have a direct contractual relationship with you, Art. 6(1)(b) GDPR. As processor, we use Microsoft Ireland Operations Ltd, One Microsoft Place, South County Business Park, Leopardstown, Dublin 18, D18 P521, Ireland (Microsoft Foundry, Azure AI Search). Processing takes place exclusively within the European Economic Area; the data is not used by us or by Microsoft to train AI models. Microsoft may store inputs and outputs for a limited period for abuse prevention purposes, exclusively within the European Economic Area.

Microsoft may request remote access solely for the purpose of remote maintenance. Such access is reviewed and approved by us on a case-by-case basis, provided it is necessary for Microsoft to provide support services (e.g., troubleshooting). In such cases, access may also be carried out by Microsoft affiliates from outside the European Union, including from countries for which the European Commission has not issued an adequacy decision. Microsoft is certified under the EU-US Data Privacy Framework and therefore falls under the European Commission's adequacy decision for the USA. For any further access from outside the European Union in cases approved by us, we have entered into Standard Contractual Clauses with Microsoft. A copy of these clauses is available upon request; please contact datenschutz@sce-valantic.com. No automated decision-making within the meaning of Art. 22 GDPR takes place; AI-generated outputs are labeled as such.

f) E-mail direct marketing for existing customers

Unless you have objected, we will send you direct marketing in connection with the goods and services you have purchased in order to offer you similar goods and services. We will use the email address you used when you concluded the contract.

You can object to this use at any time without incurring any costs other than the transmission costs according to the basic rates.

The legal basis for processing is our legitimate interest in accordance with Art. 6 I f) GDPR in the marketing of our products. We use service providers to whom we transmit the aforementioned data to send the advertising emails.

g) Cookies

We use so-called cookies on our website. Cookies are little text files that are stored on your end user device (PC, smartphone, tablet, etc.) and saved by your browser.

Within the framework of the web application and documentation, only technically necessary session cookies are used on our website.

YouTube with expanded data protection integration

This website integrates videos from the YouTube website. The operator of the website is Google Ireland Limited ("Google"), Gordon House, Barrow Street, Dublin 4, Ireland.

When you visit one of these websites on which YouTube is integrated, a connection to the YouTube servers is established. This tells the YouTube server which of our pages you have visited. If you are logged into your YouTube account, you enable YouTube to assign your surfing behavior directly to your personal profile. You can prevent this by logging out of your YouTube account.

We use YouTube in extended data protection mode. According to YouTube, videos that are played in extended data protection mode are not used to personalize browsing on YouTube. Ads that are played in extended data protection mode are also not personalized. No cookies are set in extended data protection mode. Instead, so-called local storage elements are stored in the user's browser, which contain personal data similar to cookies and can be used for recognition. Details on the extended data protection mode can be found here: <https://support.google.com/youtube/answer/171780>.

After activating a YouTube video, further data processing operations may be triggered over which we have no influence.

The use of YouTube is based on our interest in presenting our online content in an appealing manner. Pursuant to Art. 6(1)(f) GDPR, this is a legitimate interest. If appropriate consent has been obtained, the processing is carried out exclusively on the basis of Art. 6(1)(a) GDPR. This consent can be revoked at any time.

For more information on how YouTube handles user data, please consult the YouTube Data Privacy Policy under: <https://policies.google.com/privacy?hl=en>.

The company is certified in accordance with the "EU-US Data Privacy Framework" (DPF). The DPF is an agreement between the European Union and the US, which is intended to ensure compliance with European data protection standards for data processing in the US. Every company certified under the DPF is obliged to comply with these data protection standards. For more information, please contact the provider under the following link: <https://www.dataprivacyframework.gov/participant/5780>.

4. Duration of data storage

We store personal data only as long as it is required for the purposes for which we process it or until the consent that you have granted has been revoked.

a) **Documentation**

The log file within the documentation will be deleted after seven days unless it is needed to prove or clarify specific legal violations that became known within the retention period.

b) **Web application**

We delete the access data if the respective user is deleted within the web application. We delete the usage data after 90 days at the latest. Insofar as legal retention periods have to be observed, the storage duration for particular data regardless of the processing purposes can be up to 10 years. We delete inputs to AI features and generated output no later than 90 days after generation, and log data on actions of agents and workflows are customer organization settings.

5. Your rights

a) **Information**

On request, you can get information free of charge at any time about all personal data about you that we have stored.

b) **Correction, deletion, restriction of processing (locking), revocation**

If you no longer consent to the storage of your personal data or if this should have become incorrect, on appropriate instruction, we will initiate the deletion or locking of your data or make the necessary corrections (insofar as this is possible according to applicable law). The same applies insofar as in the future, we should only process your data to a limited extent. You have a particular right of revocation in cases in which your data is required due to the performance of a task that is in the public interest or our legitimate interest and on profiling supported by this. Similarly, in case of data processing for purposes of direct advertising, you have a right of revocation.

c) **Right of revocation for consent with future effect**

You can revoke consent granted at any time with future effect. The legality of processing up to the time of revocation is not affected by your revocation.

d) **Data transferability**

If there is data processing based on a contract, pre-contractual negotiations, consent or using automated processes, you have a right of data transferability. On request, we will provide you with your data in a common, structured, and machine-readable format so that you can transfer the data to another responsible party on request.

e) **Restriction of processing**

Data for which we are not in a position to identify the affected person, for example if the data was anonymized for analysis purposes, is not included in the rights above. Information, deletion, locking, correction or transfer to another company are possible with regard to this data if you provide us with additional information that makes an identification possible.

f) **Exercise of your data subject's rights and right of appeal**

In case of questions about the processing of your personal data, for information, correction, locking, revocation or deletion of data or the desire to transfer the data to another company, please contact datenschutz@sce-valantic.com.

You also have the right to appeal to an authority due to your rights as an affected party.